Accessing Your Take Command Portal Using Two-Factor Authentication (2FA)
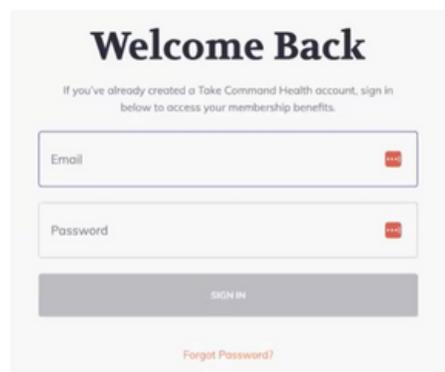
What is Multi-Factor and Two-Factor Authentication?

Multi-factor authentication (MFA) is a security process that requires users to provide multiple credentials in order to log into an application or platform. It adds a layer of security to your HRA account and is required for all clients using the Take Command AutoPay feature. Take Command uses Two-Factor Authentication (2FA) which requires users to enter two credentials - their email & password combination and a unique one-time passcode.
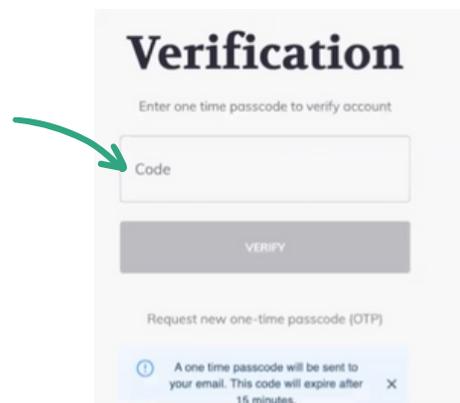
How it Works

1. Enter your email and password to log in to your portal

+ After entering the correct email and password, you'll see a Verification screen to enter a one time passcode. **Keep this screen open and move to step 2.**

Welcome Back

If you've already created a Take Command Health account, sign in below to access your membership benefits.

Email

Password

SIGN IN

Forgot Password?

2. Enter the one-time verification code & log in

+ 6 digit verification code will be sent to the email address that is associated with your Take Command HRA account.

+ Verification code is good for 15 minutes, so find & enter it without delay.

+ After successfully logging in, your two-factor authentication is valid for 30 days. After 30 days, repeat steps above.

Verification

Enter one time passcode to verify account

Code

VERIFY

Request new one-time passcode (OTP)

ⓘ A one time passcode will be sent to your email. This code will expire after 15 minutes. ✕

Helpful Tips

+ Can't remember your password? Select "Forgot Password" on login screen.

+ Can't find your verification code or need additional help? Contact our Support team!

▷ **Watch 2FA login video**

New Users

If you are logging in for the first time, enter your email and create a password. Then verify your email address by opening the newly received email and clicking on the verification link. You'll be prompted to enter a one-time verification code on your next login.

▷ **First-time Login Video**